CENTRAL DEPOSITORY of ARMENIA

Depository Based Digitalization of Services for Financial Markets

June, 2020
Central Depository of Armenia

The role of digitalization in financial market

1. Make accounts available to customers 24/7, which increases the customer's confidence in a financial institution.
2. Necessity to follow trends. A perfect example is the growing popularity of remote services during the pandemic.
3. To expand the range of services, increase interest in this area in Armenia and beyond.
4. Introduce an electronic voting system, which will allow shareholders to take part in meetings with only Internet access, regardless of location.
Mobile and web apps of CDA

Key features

Account information
• Information about account
• Information about securities
• All accounts in one app
• Adding/Removing/Deleting account
• Balance

Transactions
• Simple transfer
• Portfolio transfer
• DvP/FoP internal
• DvP/FoP external
• Commission

E-Voting
• E-voting archive
• Voting
• E-voting Report

Reports
• Statements
• Reports
• Pension Report

Additional
• Chat with Account operator
• Chat with CDA,
• Chat with Secretary
• FAQ & About us
• Login and Confirm with Fingerprint/FaceID

Unique features of the web app
• E-voting for Secretary
• List of users and their activity for Account operators
• List of users, activity, reporting, user management for CDA admin
CDA mobile and web application

Account information

- Account information
- Securities information
- All accounts in one app
- Adding/Removing/Deleting accounts
CDA mobile and web application

Balance

- Account balance
- Securities information
- Information about not available or blocked balance
CDA mobile and web application
Transactions

- Simple transfer
- Portfolio transfer
- DvP/FoP internal

- DvP/FoP external
- Calculating commission for transfer and for safekeeping
CDA mobile and web application

Reports

• Account statement
• Transaction report
• Pension fund statement
• Meeting result report (E-voting)
CDA mobile and web application

E-voting

- List of topical E-voting
- List of finished E-voting
- E-voting
- E-voting result Report
CDA mobile and web application
All accounts in one app, chats, additional

- All accounts in one application
- Chat with account operator
- Chat with CDA support
- Chat with Secretary
- FAQ and About us
- Login and confirmation with Fingerprint/FaceID
- Dark mode
CDA web application
Secretary, Account operator, administrator

- **E-voting** (Secretary)
- List of users and their activity for Account operators
- List of users, activity, reporting, user management for CDA support
Phone : +374 60 615555
Email: info@amx.am
cda.am

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